

CRITICAL THINKING AND DECISION MAKING



Management & Leadership Course

LEARNING OUTCOMES

- Define the principles of critical thinking and apply them to real-world challenges.
- Identify and reduce the influence of cognitive biases in decision-making.
- Use structured methods to analyse problems and evaluate solutions.
- Apply decision-making frameworks to make more effective, evidence-based choices.
- Combine analytical and creative thinking to develop innovative approaches.
- Involve others productively in collaborative and team-based decisions.
- Develop an action plan to strengthen critical thinking and decision-making in the workplace.

COURSE OVERVIEW

This one-day course helps you think strategically, analyse complex information, and make confident, effective decisions. Through practical exercises and real-world scenarios, you'll strengthen your analytical thinking, challenge assumptions, and recognise biases that influence judgement.

You'll gain practical tools to improve decision-making, communicate reasoning clearly, and achieve better outcomes. Ideal for supervisors, managers, and professionals seeking to enhance their critical thinking and leadership effectiveness.

TOPICS COVERED IN THIS COURSE

Foundations of Critical Thinking

Understand what critical thinking is, why it's essential in the workplace, and how it leads to stronger, more effective decisions.

Effective Decision-Making Techniques

Explore structured models and practical tools to make confident, evidence-based decisions with clarity and consistency.

Challenging Assumptions and Biases

Recognise common cognitive biases and assumptions that influence judgement, and learn practical ways to think more objectively.

Creative and Strategic Thinking

Balance logic with creativity to generate innovative ideas and develop strategies that support long-term success.

Developing Analytical Thinking

Strengthen your ability to evaluate information, analyse data, and draw well-reasoned conclusions from complex situations.

Collaborative Thinking and Team Decisions

Enhance collaboration by engaging others in the decision-making process and achieving alignment across teams.

Structured Problem Solving

Use proven problem-solving frameworks to clearly define issues, generate creative solutions, and assess potential risks and outcomes.

Action Planning and Continuous Improvement

Develop a personal action plan to apply new critical thinking and decision-making skills in your role and drive ongoing improvement.